

NOTICE INFORMING INDIVIDUALS ABOUT NONDISCRIMINATION AND ACCESSIBILITY REQUIREMENTS

Physicians' Clinic of Iowa, P.C. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Physicians' Clinic of Iowa, P.C. does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Physicians' Clinic of Iowa, P.C.:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - o Qualified sign language interpreters
 - o Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - o Qualified interpreters
 - o Information written in other languages
- If you need these services, contact Pam Crum, Chief Operating Officer

If you believe that Physicians' Clinic of Iowa, P.C. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Pam Crum, Chief Operating Officer, 202 10th Street SE, Cedar Rapids, IA 52403, 319-247-3010, pcrum@pcofiowa.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Pam Crum, Chief Operating Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

LIMITED ENGLISH PROFICIENCY OF LANGUAGE ASSISTANCE SERVICES

English ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-319-247-3010.

Spanish ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-319-247-3010.

Chinese 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-319-247-3010。

Vietnamese CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-319-247-3010.

Serbo-Croatian OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-319-247-3010.

German ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-319-247-3010.

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-319-247-3010.

Loatian ໂປດຊາບ: ຖ້າວ່າທ່ານເວົ້າພາສາລາວ, ການບໍລິການຊ່ວຍເຫຼືອພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ຄວມນຳມາໃຫ້ທ່ານ. ໂທສ 1-319-247-3010.

Korean 주의: 한국어를 사용하지는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-319-247-3010 번으로 전화해 주십시오.

Hindi ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-319-247-3010 पर काल कर।

French ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-319-247-3010.

Pennsylvanian Dutch Wann du [Deutsch (Penn German / Dutch)] schwetzsch, kansch du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff. Call 1-319-247-3010.

Thai เรียบ: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-319-247-3010.

Tagalog PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-319-247-3010.

Karen ບົດຊຸບົດວາ: ຖ້າທ່ານເວົ້າພາສາກາເຣັນ, ການບໍລິການຊ່ວຍເຫຼືອພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ຄວມນຳມາໃຫ້ທ່ານ. ໂທສ 1-319-247-3010.

Russian ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-319-247-3010.